

Critical Thinking and decision-making skills



Title: Critical Thinking and Decision-Making Skills

Synopsis

In everyday situations, the quality of our decisions can lead to highly productive outcomes or jeopardise friendships, client satisfaction, or organisational stability.

This course comprehensively explores the principles underlying critical thinking and decision-making. It equips leaders and individuals with the skills and knowledge needed to enhance the quality of their decisions and responses.

Frequently, individuals confront the challenging choice between adhering strictly to organisational compliance requirements and taking initiative when faced with crucial moments.

Throughout this course, participants will gain valuable insights into effectively manoeuvring through the intricate decision-making landscape, enabling them to make sound choices.

Workshop Objectives:

1. Enhance critical thinking skills.
2. Differentiate between knowledge, intelligence, and wisdom.
3. Elevate the wisdom quotient and foster the ability to make wise decisions.
4. Improve the capacity to make informed decisions that benefit your organisation.
5. Develop the skills necessary to formulate fair and balanced policies.

Specialised Workshops

Workshop Outline

Session 1: Introduction and Objectives

- Welcome and Icebreaker
- Workshop Goals and Objectives

Session 2: Understanding Critical Thinking

- Defining Critical Thinking
- The Distinction Between Knowledge, Intelligence, and Wisdom

Session 3: Elevating the Wisdom Quotient

- Exploring the Concept of Wisdom
- Assessing and Enhancing Your Wisdom Quotient

Session 4: Practical Critical Thinking

- Critical Thinking Frameworks and Models
- Applying Critical Thinking to Real-World Scenarios

Session 5: Decision-Making Fundamentals

- The Decision-Making Process
- Factors Influencing Decision-Making

Session 6: Making Wise Decisions for Your Organization

- Aligning Critical Thinking with Organizational Goals
- Strategies for Making Better Organizational Decisions

Session 7: Crafting Fair and Balanced Policies

- The Role of Policies in Organizational Decision-Making
- Principles for Formulating Fair and Balanced Policies

Session 8: Workshop Reflection and Closing

- Participant Feedback
- Key Takeaways and Action Planning

This condensed one-day workshop focuses on enhancing critical thinking skills, understanding wisdom, and applying these skills to make better personal and organisational decisions.

Specialised Workshops

Outcomes of workshop

- Participants will learn to approach situations rationally, eliminating impulsive or biased behaviours.
- Making optimal decisions to achieve the best possible outcomes.
- Nurturing a group of bright employees who make good decisions daily.
- Avoid making new policies because a single rarity happened, resulting in a cluster of policies. This knee-jerk reaction would lead to lower morale and frustrated employees

Methodology:

- Engaging classroom activities to illustrate the distinctions between knowledge, intelligence, and wisdom.
- Instruction on decision-making using a structured framework, enabling participants to enhance their critical thinking abilities and make informed choices, particularly in the dynamic corporate landscape.
- Extensive use of role-playing and experiential learning techniques to reinforce key concepts and practical application.

Who Should Attend

This workshop is designed to benefit all who attend this workshop.

- Key position holders
- Executives and Managers
- Supervisions
- General staff